



Regular and frequent reporting of results and good stories is a key feature of the Collaborative methodology. It establishes a momentum that encourages early engagement and active participation in the process of delivering rapid and sustainable improvements. Regular reporting is a powerful tool by which participants can assess their progress and benchmark themselves against others.

It must be stressed that this reporting is only to enable the tracking of progress towards improvements in the care of patients with Diabetes and CHD and is not a performance management tool. Measurement is part of the learning of the Collaborative to support practices in tracking improvement.

Measures

The Access monthly measures:

- % of patients seen by the practice on the day of their choice
- The number of days until the GP 3rd available appointment
- The number of days until the Practice nurse 3rd available appointment (where there is not a practice nurse or the practice nurse does not have appointments this measure is not required)

Diabetes

- The Number of patients on the diabetes register.
- Percentage of patients with diabetes with a last recorded HbA1c of $\leq 7.0\%$ within the previous 12 months
- Percentage of patients with diabetes with a last measured total cholesterol of <4 mmol/l within the previous 12 months.
- Percentage of patients with diabetes with a last recorded BP reading of $<130/80$ mm Hg within the previous 12 months
- Percentage of patients with diabetes that have had Diabetes Service Incentive Payments claimed for them within the last 12 month

CHD Monthly Measures:

- Percentage of patients with CHD on aspirin
- Percentage of patients with CHD who are on a statin
- Percentage of patients who have had an MI in past 12 months and who are on beta-blockers
- Percentage of patients with CHD whose last recorded BP within the last 12 months $<140/90$ mmHg

Along with the above measures, practices should submit the number of patients with diabetes and the number with CHD. This performs two important functions and is vital. Firstly, all measures are calculated from the number of patients on the register and secondly it allows percentage to be calculated on a monthly basis